“COVID-19 Resource Guide”

An extensive but not exhaustive resource guide with information from all levels of government and nonprofit organizations, designed to help you and your community address the challenges imposed by COVID-19 as quickly and efficiently as possible.
Contact COVID-19 Hotline

Source: Georgia Department of Health

Hotline: 844-442-2681

- The State of Georgia has a new COVID-19 hotline. If you believe that you are experiencing symptoms of COVID-19 or have been exposed to the novel coronavirus, please contact your primary care doctor or an urgent care clinic. Please do not show up unannounced at an emergency room or health care facility.

Latest Updates

For the latest updates, please follow these sites:

1. Georgia’s Governor’s Office
2. GA Department of Public Health
3. Center for Disease Control (CDC)
4. Business Resources from Georgia's Small Business Development Center
   a. https://www.georgiasbdc.org/

Purpose of Resource Guide

This Resource Guide is intended to provide communities, its residents, and its leaders with links to resources and information to help them address the challenges imposed by COVID-19 as quickly and efficiently as possible. You can go directly to the resource by clicking on the underlined word if you are currently online. If you have printed the guide, you can enter the web address in the browser.
## Resource Guide’s Content

**“COVID-19 Resource Guide”**

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact COVID-19 Hotline</td>
<td>1</td>
</tr>
<tr>
<td>Hotline: 844- 442-2681</td>
<td>1</td>
</tr>
<tr>
<td>Latest Updates</td>
<td>1</td>
</tr>
<tr>
<td>Purpose of Resource Guide</td>
<td>1</td>
</tr>
</tbody>
</table>

**Resource Guide’s Content**

### University of Georgia Resources

- University of Georgia’s Extension Service  
- University of Georgia’s Small Business Development Center  
- Carl Vinson Institute of Government  
- University of Georgia College of Public Health

### Local Resources & Information

- Local Government Responses  
- International City County Management Association:  
- National League of Cities:  
- National Association of Counties:  
- Georgia Municipal Association:  
- Association County Commissioners of Georgia:  
- Georgia Association of Chamber of Commerce Executives (GACCE):  
- Small Business Development Centers (SBDC) Covid19 Resource Guide:  

**Funding Opportunities**

- International Economic Development Council  
- COVID-19 Related Funding  
- National Funding Opportunities  
- Regional Funding Opportunities  
- Federal Funding Opportunities

### State Level Resources & Information

- Georgia Department of Public Health  
- U.S. Department of Agriculture  
- Metro Atlanta Support  
- Georgia Emergency Management and Homeland Security Agency

---

2
Georgia Emergency Management and Homeland Security Agency - Main Page 13
Georgia Department of Education 14
Georgia Department of Labor 14
Georgia Chamber of Commerce 15
Georgia Council on Substance Abuse Virtual Recovery 15
USDA Rural Development 15
Georgia Emergency Management Agency contacts: 16
Georgia Economic Development Association 16

Federal Level Resources & Information 17

Latest Official Information on the Coronavirus 17
Information from the Task Force at the White House 17
Information from the Centers for Disease Control (CDC) 17
Information from Health and Human Services 17
Information from FEMA 17
World Health Organization 17

Benefits & Resources 17
List of Benefits you may be eligible for from the Federal Government 17
List of all Federal Government Agencies 17

Federal Agencies’ Responses & Recommendations 18

Health and Safety 18
Administration for Community Living 18
Centers for Disease Control and Prevention (CDC) 18
Centers for Medicare and Medicaid 18
Corporation for National and Community Service 18
Defense Commissary Agency 18
Department of Defense 19
Department of Energy 19
Department of Health and Human Services 19
Department of Homeland Security 19
Department of Labor 19
Department of Veterans Affairs 19
Environmental Protection Agency 20
Federal Bureau of Investigation (FBI) 20
Food and Drug Administration 20
Indian Health Service 20
<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Military Community and Family Policy</td>
<td>20</td>
</tr>
<tr>
<td>Military Health System</td>
<td>21</td>
</tr>
<tr>
<td>National Institute on Drug Abuse</td>
<td>21</td>
</tr>
<tr>
<td>Navy and Marine Corps Public Health Center</td>
<td>21</td>
</tr>
<tr>
<td>U.S. Department of Agriculture</td>
<td>21</td>
</tr>
<tr>
<td>U.S. Fire Administration</td>
<td>21</td>
</tr>
<tr>
<td>Travel, Immigration, and Transportation</td>
<td>22</td>
</tr>
<tr>
<td>Department of Homeland Security</td>
<td>22</td>
</tr>
<tr>
<td>Department of State</td>
<td>22</td>
</tr>
<tr>
<td>Federal Aviation Administration (FAA)</td>
<td>22</td>
</tr>
<tr>
<td>Federal Transit Administration (FTA)</td>
<td>22</td>
</tr>
<tr>
<td>Transportation Security Administration</td>
<td>22</td>
</tr>
<tr>
<td>U.S. Citizenship and Immigration Service (USCIS)</td>
<td>23</td>
</tr>
<tr>
<td>Money and Taxes</td>
<td>23</td>
</tr>
<tr>
<td>Consumer Financial Protection Bureau</td>
<td>23</td>
</tr>
<tr>
<td>Internal Revenue Service (IRS)</td>
<td>23</td>
</tr>
<tr>
<td>Education</td>
<td>23</td>
</tr>
<tr>
<td>Department of Education</td>
<td>23</td>
</tr>
<tr>
<td>Federal Student Aid</td>
<td>24</td>
</tr>
<tr>
<td>Scams and Fraud</td>
<td>24</td>
</tr>
<tr>
<td>Cybersecurity and Infrastructure Security Agency (CISA)</td>
<td>24</td>
</tr>
<tr>
<td>Department of Health and Human Services</td>
<td>24</td>
</tr>
<tr>
<td>Department of Justice</td>
<td>24</td>
</tr>
<tr>
<td>Federal Bureau of Investigation (FBI)</td>
<td>24</td>
</tr>
<tr>
<td>Federal Trade Commission (FTC)</td>
<td>25</td>
</tr>
<tr>
<td>Federal Deposit Insurance Corporation</td>
<td>25</td>
</tr>
<tr>
<td>Social Security Administration</td>
<td>25</td>
</tr>
<tr>
<td>Benefits and Grants</td>
<td>25</td>
</tr>
<tr>
<td>Appalachian Regional Commission</td>
<td>25</td>
</tr>
<tr>
<td>Health Resources and Services Administration</td>
<td>25</td>
</tr>
<tr>
<td>Institute for Museum and Library Services</td>
<td>25</td>
</tr>
<tr>
<td>National Institutes of Health</td>
<td>26</td>
</tr>
<tr>
<td>Social Security Administration</td>
<td>26</td>
</tr>
<tr>
<td>Housing</td>
<td>26</td>
</tr>
<tr>
<td>Department of Housing and Urban Development (HUD)</td>
<td>26</td>
</tr>
<tr>
<td>Federal Building Status Updates and National Parks</td>
<td>26</td>
</tr>
<tr>
<td>Advisory Council on Historic Preservation</td>
<td>26</td>
</tr>
<tr>
<td>Defense Acquisition University</td>
<td>26</td>
</tr>
<tr>
<td>Department of Defense</td>
<td>27</td>
</tr>
<tr>
<td>Forest Service</td>
<td>27</td>
</tr>
<tr>
<td>General Services Administration</td>
<td>27</td>
</tr>
<tr>
<td>Legacy Management (Department of Energy)</td>
<td>27</td>
</tr>
<tr>
<td>National Archives</td>
<td>27</td>
</tr>
<tr>
<td>National Capital Planning Commission</td>
<td>27</td>
</tr>
<tr>
<td>National Institutes of Health</td>
<td>28</td>
</tr>
<tr>
<td>National Park Service</td>
<td>28</td>
</tr>
<tr>
<td>National Science Foundation</td>
<td>28</td>
</tr>
<tr>
<td>Nuclear Regulatory Commission</td>
<td>28</td>
</tr>
<tr>
<td>Tennessee Valley Authority</td>
<td>28</td>
</tr>
<tr>
<td>U.S. Northern Command</td>
<td>28</td>
</tr>
<tr>
<td>Voting and Elections</td>
<td>29</td>
</tr>
<tr>
<td>The U.S. Election Assistance Commission</td>
<td>29</td>
</tr>
<tr>
<td>Communications</td>
<td>29</td>
</tr>
<tr>
<td>Federal Communications Commission</td>
<td>29</td>
</tr>
<tr>
<td>U.S. Agency for Global Media</td>
<td>29</td>
</tr>
<tr>
<td>Businesses</td>
<td>29</td>
</tr>
<tr>
<td>Department of the Treasury</td>
<td>29</td>
</tr>
<tr>
<td>Export-Import Bank</td>
<td>30</td>
</tr>
<tr>
<td>Farm Credit Administration</td>
<td>30</td>
</tr>
<tr>
<td>Federal Deposit Insurance Corporation (FDIC)</td>
<td>30</td>
</tr>
<tr>
<td>Financial Crimes Enforcement Network</td>
<td>30</td>
</tr>
<tr>
<td>Maritime Administration</td>
<td>30</td>
</tr>
<tr>
<td>Office of the Comptroller of the Currency</td>
<td>30</td>
</tr>
<tr>
<td>Small Business Administration (SBA)</td>
<td>31</td>
</tr>
<tr>
<td>International Cooperation</td>
<td>31</td>
</tr>
<tr>
<td>Department of State</td>
<td>31</td>
</tr>
<tr>
<td>U.S. Agency for International Development (USAID)</td>
<td>31</td>
</tr>
<tr>
<td>Cybersecurity</td>
<td>31</td>
</tr>
<tr>
<td>Cybersecurity and InfrastructureSecurity Agency (CISA)</td>
<td>31</td>
</tr>
<tr>
<td>Federal Workforce</td>
<td>32</td>
</tr>
<tr>
<td>Chief Human Capital Officers Council</td>
<td>32</td>
</tr>
<tr>
<td>Office of Personnel Management</td>
<td>32</td>
</tr>
</tbody>
</table>
University of Georgia Resources

University of Georgia’s Extension Service

Information from the University of Georgia’s Extension Service on basic precautions, best practices for community organization, and a directory of programmatic resources:

- Emergency Resources
  - [https://extension.uga.edu/topic-areas/timely-topics/emergencies.html](https://extension.uga.edu/topic-areas/timely-topics/emergencies.html)
  - 1-800-275-8421

University of Georgia’s Small Business Development Center

With 17 locations across the state, the University of Georgia Small Business Development Center’s goal is to enhance the economic well-being of Georgians by providing a wide range of educational services for small business owners and aspiring entrepreneurs.

- UGA Small Business Development Center
  - [https://www.georgiasbdc.org/](https://www.georgiasbdc.org/)
  - 706-542-2762

- Coronavirus (COVID-19): Small Business Guidance & Loan Resources
  - 1-800-659-2955

- Information for filing for unemployment, mandatory filing by employers for partial claims, and reemployment services

- GUIDE TO CONQUERING A BUSINESS CRISIS
Carl Vinson Institute of Government

- Carl Vinson’s COVID-19 guide to resources for Georgia's Local Governments:
  - https://cviog.uga.edu/covid-19-resources.html
  - 706-542-2736

College of Public Health

- The College of Public Health has created this page to provide the University’s faculty, staff and students with the latest updates and resources on the Coronavirus (COVID-19) epidemic.
  - https://publichealth.uga.edu/coronavirus/
  - 706-542-0939

Local Resources & Information

Local Government Responses

Authority of local governments to act in response to the COVID-19 Pandemic and examples of what local government officials should be doing during the emergency.

- **International City County Management Association:**
  - Coronavirus Crisis Response: Resources for Your Community

- **National League of Cities:**
  - Coronavirus Response Resources for Local Leaders
    - https://www.nlc.org/program-initiative/coronavirus-response-resources-for-local-leaders
    - 877-827-2385

- **National Association of Counties:**
  - Coronavirus Disease 2019 (COVID-19): County Response Efforts & Priorities
    - 202-661-8821

- **Georgia Municipal Association:**
- Coronavirus Disease 2019 (COVID-19) FAQ for Municipal Government
  - https://www.gacities.com/GeorgiaCitiesSite/media/PDF/GMA-COVID19-FAQ.pdf

- Association County Commissioners of Georgia:
  - Model Emergency Management

**Georgia Association of Chamber of Commerce Executives (GACCE):**

GACCE wants to ensure that our membership is monitoring and following official guidance. We are providing the information below to you to keep you informed of the latest developments and to share what your peers are sharing with their members.

- COVID-19 Updates with Resources and Guides
  - https://www.gacce.org/about/covid-19/

**Small Business Development Centers (SBDC) Covid19 Resource Guide:**


**Funding Opportunities**

**International Economic Development Council**

- Main Page
  - https://www.iedconline.org/?utm_source=International+Economic+Development+Council+(IEDC)+GrantStation+email+list&utm_campaign=f317678a60-IEDC_COPY_01&utm_medium=email&utm_term=0_8f920803a0-f317678a60-91245093
  - 202-223-7800
COVID-19 Related Funding

Opportunities Related to the COVID-19 Pandemic

- Dunkin’ Joy in Childhood Foundation
  - [https://grantstation.us6.list-manage.com/track/click?u=9a20dd9d897376a642f9c0d8a&id=8a5a2094ba&e=2b0eb7dd25](https://grantstation.us6.list-manage.com/track/click?u=9a20dd9d897376a642f9c0d8a&id=8a5a2094ba&e=2b0eb7dd25)

The Dunkin’ Joy in Childhood Foundation is activating $1.25 million in emergency funding to support organizations on the frontlines of the COVID-19 response.

- Coronavirus Local Response Initiative
  - [https://grantstation.us6.list-manage.com/track/click?u=9a20dd9d897376a642f9c0d8a&id=4c7689134d&e=2b0eb7dd25](https://grantstation.us6.list-manage.com/track/click?u=9a20dd9d897376a642f9c0d8a&id=4c7689134d&e=2b0eb7dd25)

Bloomberg Philanthropies has launched the Coronavirus Local Response Initiative to help American mayors respond to the rapidly evolving Coronavirus.

- Dominion Energy Charitable Foundation: Coronavirus Relief Grants
  - [https://grantstation.us6.list-manage.com/track/click?u=9a20dd9d897376a642f9c0d8a&id=16f7910e26&e=2b0eb7dd25](https://grantstation.us6.list-manage.com/track/click?u=9a20dd9d897376a642f9c0d8a&id=16f7910e26&e=2b0eb7dd25)

Through the Coronavirus Relief Grants program, the Dominion Energy Charitable Foundation is currently offering $750,000 in grants to nonprofit organizations in the company's service territory addressing direct needs related to the pandemic.

National Funding Opportunities

Opportunities Throughout the U.S.

- Support for Model Programs Addressing Health, Equity, and Climate Change
  - [https://grantstation.us6.list-manage.com/track/click?u=9a20dd9d897376a642f9c0d8a&id=220cdf7ce1&e=2b0eb7dd25](https://grantstation.us6.list-manage.com/track/click?u=9a20dd9d897376a642f9c0d8a&id=220cdf7ce1&e=2b0eb7dd25)

Global Ideas for U.S. Solutions, an initiative of the Robert Wood Johnson Foundation, supports ideas from around the world to help build a Culture of Health in the United States.
- Animal Shelter Improvements Funded
  - https://grantstation.us6.list-manage.com/track/click?u=9a20dd9d897376a642f9c0d8a&id=226b7eb371&e=2boeb7dd25

The Meacham Foundation Memorial Grant program, administered by American Humane, provides support to nonprofit organizations and public agencies throughout the U.S. for shelter expansion or improvement.

- Capital Grants for Historic Churches
  - https://grantstation.us6.list-manage.com/track/click?u=9a20dd9d897376a642f9c0d8a&id=1916b81883&e=2boeb7dd25

The National Fund for Sacred Places, a program of Partners for Sacred Places in collaboration with the National Trust for Historic Preservation, provides support to community-serving congregations to aid in the stewardship of their historic facilities.

- Nursing-Driven Interventions targeting the healthcare needs of Vulnerable Populations
  - https://grantstation.us6.list-manage.com/track/click?u=9a20dd9d897376a642f9c0d8a&id=daa68894e1&e=2boeb7dd25

The Rita and Alex Hillman Foundation is dedicated to improving the lives of patients and their families through nursing-driven innovation.

**Regional Funding Opportunities**

Opportunities for Specific Areas

- Funds Promote Racial Equity in the Washington, DC, Region
  - https://grantstation.us6.list-manage.com/track/click?u=9a20dd9d897376a642f9c0d8a&id=a759a7a1d0&e=2boeb7dd25

The Meyer Foundation invests in solutions in the greater Washington, DC, community, including surrounding locations in Maryland and Virginia, that shift systems toward racial equity—when race no longer predicts access, opportunities, how one fares, or who thrives.

- Grants Empower Organizations in the State of Hawaii and the San Francisco Bay Area
The Gerbode Foundation primarily supports nonprofit organizations that work to cultivate social change and creativity in the San Francisco Bay Area of California and the state of Hawaii.

- Significant Support for a Georgia Nonprofit Aiding Women and Children  
  - [https://grantstation.us6.list-manage.com/track/click?u=9a20dd9d897376a642f9c0d8a&id=0b571655d1&e=2b0eb7dd25](https://grantstation.us6.list-manage.com/track/click?u=9a20dd9d897376a642f9c0d8a&id=0b571655d1&e=2b0eb7dd25)

Ribbons of Hope - Invest in Women is dedicated to making a positive impact on the lives of women and children.

- Programs to Improve the Health of New Mexican Children Funded  
  - [https://grantstation.us6.list-manage.com/track/click?u=9a20dd9d897376a642f9c0d8a&id=099dba9a75&e=2b0eb7dd25](https://grantstation.us6.list-manage.com/track/click?u=9a20dd9d897376a642f9c0d8a&id=099dba9a75&e=2b0eb7dd25)

Healthy Kids, Healthy Families, an initiative of Blue Cross and Blue Shield of New Mexico, supports nonprofit organizations throughout the state that work to improve the health status of children.

**Federal Funding Opportunities**

*Opportunities From the U.S. Government*

- Funds Available for Re-Entry Programs  
  - [https://grantstation.us6.list-manage.com/track/click?u=9a20dd9d897376a642f9c0d8a&id=2b790aaf6b&e=2b0eb7dd25](https://grantstation.us6.list-manage.com/track/click?u=9a20dd9d897376a642f9c0d8a&id=2b790aaf6b&e=2b0eb7dd25)

The Correctional Adult Reentry Education, Employment, and Recidivism Reduction Strategies (CAREERS) Program is designed to help communities establish education, vocation, and job training programs in their correctional systems.

- (HOPE) Program supports projects that address the transportation challenges faced by areas of persistent poverty.
State Level Resources & Information

Georgia Department of Public Health

The Georgia Department of Public Health is the state’s official COVID-19 response team.

- GDPH Main Page
  - [https://dph.georgia.gov/novelcoronavirus](https://dph.georgia.gov/novelcoronavirus)
  - 404-657-2700
- Georgia Department of Public Health COVID-19 Daily Status Report

U.S. Department of Agriculture

- [https://www.fsa.usda.gov/state-offices/Georgia/index](https://www.fsa.usda.gov/state-offices/Georgia/index)
- 706-546-2266

Metro Atlanta Support

- List of Nonprofits in Atlanta working to provide basic needs
  - [https://www.wabe.org/coronavirus-faq-how-to-help/](https://www.wabe.org/coronavirus-faq-how-to-help/)
- United Way of Metro Atlanta Recovery Fund
  - [https://www.unitedwayatlanta.org/coronavirus/](https://www.unitedwayatlanta.org/coronavirus/)
  - 404-527-7200

Georgia Emergency Management and Homeland Security Agency

- Georgia Emergency Management and Homeland Security Agency - Main Page
  - [https://gema.georgia.gov/](https://gema.georgia.gov/)
  - 404-635-7000
- For a current list of all Georgia services that have suspended disconnections amid COVID-19. If you do not see your service listed, please contact your utility or service
provider directly as some businesses are offering alternative payment arrangements for this situation.


**Georgia Department of Education**

Georgia Public Schools updates

- Georgia Schools’ response to COVID-19
- Georgia Department of Education Press Releases & Resources
  - [https://www.gadoe.org/External-Affairs-and-Policy/communications/Pages/coronavirus.aspx](https://www.gadoe.org/External-Affairs-and-Policy/communications/Pages/coronavirus.aspx)
  - 404-656-2800

**Georgia Department of Labor**

- Georgia Department of Labor COVID-19 Information
- Department of Labor PDF: FAQ for Individuals
- Department of Labor PDF: FAQ for Employers
- NEW Information for filing for unemployment, mandatory filing by employers for partial claims, and reemployment services.
  - In response to the recent development of COVID-19, the Georgia Department of Labor (GDOL) is temporarily suspending in-person requirements for services provided by the agency. In accordance with Governor Kemp’s recommendation, the GDOL is providing online access
to unemployment services, partial claim access for employers, and other reemployment services.

**Georgia Chamber of Commerce**

- COVID-19 and Economic Recovery: The Chamber's Role
  - 404-223-2264

**Georgia Council on Substance Abuse Virtual Recovery**

- Georgia Council on Substance Abuse Virtual All Recovery Meetings
  - [https://gasubstanceabuse.org/georgia-council-on-substance-abuse-virtual-all-recovery-meetings/](https://gasubstanceabuse.org/georgia-council-on-substance-abuse-virtual-all-recovery-meetings/)
  - 404-523-3440

**USDA Rural Development**

- USDA Rural Development Now in Enterprise-Wide Remote Operational Status
  - 202-720-2791

Customers and stakeholders can reach employees using the contact information below.

- **Georgia State Office:**
  - 706-546-2162

- **Cartersville Area Office:**
  - 678-719-3508

- **Newnan Area One Field Office:**
  - 770-253-2555 Ext. 4

- **Monroe Area Office:**
  - 770-267-1413 Ext. 4

- **Clarkesville Area Field Office:**
  - 706-754-6239 Ext. 4

- **Fort Valley Area Office:**
  - 478-827-0016 Ext. 4

- **Barnesville Area Field Office:**
  - 770-358-0787 Ext. 4

- **Dawson Area Field Office:**
  - 229-995-5811 Ext. 4
- Sandersville Area Office: 478-552-6073 Ext. 4
- Tifton Area Office: 229-382-0273
- Camilla Area Five Field Office: 229-336-0371 Ext. 4
- Douglas Area Office: 912-384-4811 Ext. 4
- Statesboro Area Six Field Office: 912-871-2620 Ext. 4
- Blackshear Area Six Field Office: 912-449-5577

Georgia Emergency Management Agency contacts:

Stella Kim, Community Recovery Department Manager
- 404-860-0517
- stella.kim@gema.ga.gov

Sarah Jackson, Community Partnerships Manager
- 404-401-5852
- sarah.jackson@gema.ga.gov

Dr. Beatrice Soler, Individual Assistance Program Manager
- 404-834-0597
- beatrice.soler@gema.ga.gov

Georgia Economic Development Association
- GEDA Main Page
- http://www.GEDA.org
Federal Level Resources & Information

Latest Official Information on the Coronavirus

- Information from the Task Force at the White House
  - https://coronavirus.gov/
- Information from the Centers for Disease Control (CDC)
  - https://www.cdc.gov/coronavirus
  - 1-800-232-4636
- Information from Health and Human Services
  - https://www.hhs.gov/
  - 1-877-696-6775
- Information from FEMA
  - Answers to Coronavirus Myths & Rumors.
    - https://www.fema.gov/Coronavirus-Rumor-Control
- World Health Organization

Benefits & Resources

List of Benefits you may be eligible for from the Federal Government

- List of Benefits & Resources
  - https://www.benefits.gov/help/faq/Coronavirus-resources
    - Ex. Unemployment Resources, Health Care Resources, Resources for my Business, Help/Volunteer opportunities

List of all Federal Government Agencies

A list containing all of the Federal Agencies and links towards the actions they are taking to address COVID-19

Federal Agencies’ Responses & Recommendations

Health and Safety

Administration for Community Living

- Information for older adults, and people with disabilities.
  - https://acl.gov/COVID-19
  - 202-401-4634

Centers for Disease Control and Prevention (CDC)

- Coronavirus Disease 2019 (COVID-19) page for news and guidance.
  - 1-800-232-4636

Centers for Medicare and Medicaid

- Guidance for Medicare recipients.
  - https://www.medicare.gov/medicare-coronavirus
  - 1-800-633-4227
- Guidance for Medicare providers.

Corporation for National and Community Service

- Guidance for volunteer and Community Service programs.
  - https://www.nationalservice.gov/coronavirus
  - 1-800-942-2677

Defense Commissary Agency

- Ensuring the quality and safety of food available at commissaries world-wide.
  - https://commissaries.com/coronavirus
Department of Defense

- Supporting the government’s response to protect the health of the military.
  - https://www.defense.gov/Explore/Spotlight/Coronavirus/

Department of Energy

- Researching COVID-19 at the National Labs.
  - https://www.energy.gov/coronavirus-hub

Department of Health and Human Services

Office of the Assistant Secretary for Preparedness and Response (ASPR)

- New medical treatments.
  - https://www.phe.gov/emergency/events/COVID19/Pages/default.aspx

Department of Homeland Security

- Whole-of-government response to COVID-19
  - https://www.dhs.gov/coronavirus
  - 202-282-8000

Department of Labor

- Information for employers and workers on preparing workplaces and responding to COVID-19 in the workplace.
  - https://www.dol.gov/coronavirus

Department of Veterans Affairs

- Caring for Veterans.
  - https://www.publichealth.va.gov/n-coronavirus/
  - 1-800-273-8255 (veteran’s crisis line)
Environmental Protection Agency

- Information about disinfectants that can kill COVID-19 and facts about water safety.
  - https://www.epa.gov/coronavirus

Federal Bureau of Investigation (FBI)

- Warns of increase in child abuse due to school closures, and offers tips on what you can do to protect children and report abuse.

Food and Drug Administration

- Working with the medical industry to develop vaccines, drugs, and diagnostic tests.
  - 1-888-463-6332
- For healthcare professionals, they offer FAQs about diagnostic testing.

Indian Health Service

- Coordinating public health response for American Indians and Alaska Natives.
  - https://www.ihs.gov/coronavirus/

Military Community and Family Policy

- Advice and information for the military community.
  - https://www.militaryonesource.mil/coronavirus
  - 1-800-342-9647
Military Health System
- Health advice, and updates on travel restrictions for members of the military.
  - https://health.mil/News

National Institute on Drug Abuse
- Advice for people with substance use disorders.
  - https://www.drugabuse.gov/related-topics/covid-19-resources
  - 1-800-662-4357

Navy and Marine Corps Public Health Center
- Guidance for healthcare providers.

U.S. Department of Agriculture
- Answers questions about food safety and pet safety.
  - https://www.usda.gov/coronavirus
  - 202- 720-2791

U.S. Fire Administration
- Infection control guidance for first responders.
  - 1-800-238-3358
Travel, Immigration, and Transportation

Department of Homeland Security

- Information on arrival restrictions for certain foreign nationals, restrictions for Canada and Mexico border crossing, and news and updates.
  - https://www.dhs.gov/coronavirus-news-updates

Department of State

- Advisories for international travelers.

Federal Aviation Administration (FAA)

- Guidance for air travelers.
  - https://www.faa.gov/news/updates/?newsId=94991

Federal Transit Administration (FTA)

- Guidance to transit agencies.

Transportation Security Administration

- Map of where TSA agents have tested positive for COVID-19.
  - https://www.tsa.gov/coronavirus
U.S. Citizenship and Immigration Service (USCIS)

- Information about office closings, appointments and events.

Money and Taxes

Consumer Financial Protection Bureau

- Advice for managing the personal financial impact of coronavirus.
  - 855-411-2372

Internal Revenue Service (IRS)

- Delays federal tax filing until July 15, and offers advice for deducting COVID-19 costs from your taxes.
  - 202-622-2000
  - 267-941-1000

Education

Department of Education

- Information for schools.
  - [https://www.ed.gov/coronavirus](https://www.ed.gov/coronavirus)
  - 1-800-872-5327
Federal Student Aid

- Information for students, borrowers, and parents.
  - [https://studentaid.gov/announcements-events/coronavirus](https://studentaid.gov/announcements-events/coronavirus)
  - 1-800-433-3243

Scams and Fraud

Cybersecurity and Infrastructure Security Agency (CISA)

- Tips to avoid scams related to Coronavirus Disease 2019 (COVID-19),
  - 888-282-0870
  - 888-282-0870

Department of Health and Human Services

- Warns about medicare, COVID-19 testing and treatment scams.
  - [https://oig.hhs.gov/coronavirus/](https://oig.hhs.gov/coronavirus/)

Department of Justice

- Investigating and prosecuting Coronavirus scams and fraud.
  - [https://www.justice.gov/coronavirus](https://www.justice.gov/coronavirus)

Federal Bureau of Investigation (FBI)

- Coronavirus scams, including fake emails from the CDC, and fraudulent testing and medical equipment like face masks.
Federal Trade Commission (FTC)

- COVID-19 scam information and is taking action against companies marketing fraudulent COVID-19 treatments.

Federal Deposit Insurance Corporation

- Warns consumers about potential scams.

Social Security Administration

- Warns Americans about fraudulent letters threatening the suspension of Social Security benefits.

Benefits and Grants

Appalachian Regional Commission

- Working with grantees to process applications, and posted updates for upcoming events.
  - [https://www.arc.gov/coronavirus.asp](https://www.arc.gov/coronavirus.asp)
  - 202-884-7700

Health Resources and Services Administration

- Information for grantees and health care providers.
  - [https://www.hrsa.gov/about/index.html](https://www.hrsa.gov/about/index.html)
  - 877-464-4772

Institute for Museum and Library Services

- Updates for grant applications and awardees.
  - [https://imls.gov/coronavirus](https://imls.gov/coronavirus)
  - 202-653-4657
National Institutes of Health

- Updates on the grants process.
  - [https://grants.nih.gov/grants/natural_disasters/corona-virus.htm](https://grants.nih.gov/grants/natural_disasters/corona-virus.htm)
  - 1-866-504-9552

Social Security Administration

- Answers questions about Social Security benefits and office closures.
  - [https://www.ssa.gov/coronavirus/](https://www.ssa.gov/coronavirus/)
  - 1-800-772-1213

Housing

Department of Housing and Urban Development (HUD)

- Guidance for public housing authorities, landlords, shelters, non-profits, grantees, and stakeholders.
  - [https://www.hud.gov/coronavirus](https://www.hud.gov/coronavirus)
  - 404- 331-5136

Federal Building Status Updates and National Parks

Advisory Council on Historic Preservation

- Workforce status, and updates on the status review process.
  - [https://www.achp.gov/coronavirus](https://www.achp.gov/coronavirus)
  - 202-517-0200

Defense Acquisition University

- Facility and class status.
  - [https://www.dau.edu/News/Coronavirus](https://www.dau.edu/News/Coronavirus)
Department of Defense

- Facility status for the National Capital Region.
  - https://www.whs.mil/Coronavirus/
  - 703-697-1001

Forest Service

- Status of National Forests and facilities.
  - https://www.fs.usda.gov/about-agency/covid19-updates
  - 703-571-1001

General Services Administration

- Advice for federal tenant agencies and lessors.
  - 1-844-472-4111

Legacy Management (Department of Energy)

- Information on visitor center closings.
  - https://www.energy.gov/lm/articles/lm-visitors-centers-closed-public
  - 202-586-7550

National Archives

- Status of National Archive facilities.
  - https://www.archives.gov/coronavirus
  - 1-866-272-6272

National Capital Planning Commission

- Office closure information, and online services.
  - https://www.ncpc.gov/coronavirus/
  - 202-482-7200
National Institutes of Health

- Researching COVID-19 treatments and a vaccine.
  - [https://www.nih.gov/health-information/coronavirus](https://www.nih.gov/health-information/coronavirus)
  - 301-496-4000

National Park Service

- Status of National Parks.
  - 202-208-6843

National Science Foundation

- Updates on facilities, meetings, and the grant submission process.
  - 703-292-5111

Nuclear Regulatory Commission

- Ensures the safety of nuclear facilities.
  - 1-800-368-5642

Tennessee Valley Authority

- Updates on facilities and campgrounds.
  - [https://www.tva.gov/coronavirus](https://www.tva.gov/coronavirus)
  - 865-632-2101

U.S. Northern Command

- Status updates.
  - [https://www.northcom.mil/Coronavirus/](https://www.northcom.mil/Coronavirus/)
  - 719-554-6889
Voting and Elections

The U.S. Election Assistance Commission

- Information for election officials and voters on voting safely.
  - 866-747-1471
- Visit your state’s election office website for state-wide voting guidance.
  - [https://www.usa.gov/election-office](https://www.usa.gov/election-office)
  - 1-844-872-4681

Communications

Federal Communications Commission

- Ensuring that Americans stay connected during the COVID-19 pandemic.
  - [https://www.fcc.gov/coronavirus](https://www.fcc.gov/coronavirus)
  - 1-888-225-5322
- They’re also encouraging service providers to keep Americans connected.
  - [https://www.fcc.gov/keep-americans-connected](https://www.fcc.gov/keep-americans-connected)

U.S. Agency for Global Media

- Covering the coronavirus pandemic.
  - [https://www.usagm.gov/coronavirus/](https://www.usagm.gov/coronavirus/)
  - 1-800-409-9926

Businesses

Department of the Treasury

- Supporting American workers and businesses.
  - [https://home.treasury.gov/coronavirus](https://home.treasury.gov/coronavirus)
Export-Import Bank

- Supports the U.S. exporting community.
- 1-800-565-3946

Farm Credit Administration

- Urges lenders to work with borrowers affected by COVID-19.
- [https://www.fca.gov/about/coronavirus-covid-19](https://www.fca.gov/about/coronavirus-covid-19)
- 703-883-4056

Federal Deposit Insurance Corporation (FDIC)

- Working with banks and consumers to respond to coronavirus.
- [https://www.fdic.gov/coronavirus/](https://www.fdic.gov/coronavirus/)
- 877-275-3342

Financial Crimes Enforcement Network

- Reminds financial institutions to remain alert, and report concerns.
- [https://www.fincen.gov/coronavirus](https://www.fincen.gov/coronavirus)
- 1-800-767-2825

Maritime Administration

- Updates for the maritime industry.
- [https://maritime.dot.gov/coronavirus](https://maritime.dot.gov/coronavirus)
- 202-366-4000

Office of the Comptroller of the Currency

- Working with banks and customers to manage the impact of the outbreak.
- [https://occ.gov/covid-19](https://occ.gov/covid-19)
- 202-649-6800
Small Business Administration (SBA)

- Guidance for businesses
  - https://www.sba.gov/coronavirus
  - 1-800-659-2955
- Low-interest Economic Injury Disaster Loans (EIDLs)
  - https://www.sba.gov/disaster

International Cooperation

Department of State

- Working with international governments to combat COVID-19 and has also issued travel advisories.
  - https://www.state.gov/coronavirus/
  - In Case of an Emergency Overseas: Please call 1 (888) 407-4747 (U.S. and Canada) or 1 (202) 501-4444 (overseas)

U.S. Agency for International Development (USAID)

- Providing funding to international organizations to combat COVID-19.
  - 202-712-0000

Cybersecurity

Cybersecurity and Infrastructure Security Agency (CISA)

- Monitoring cybersecurity threats and risk issued an alert on enterprise VPN security.
  - https://www.cisa.gov/coronavirus
  - 888-282-0870
  - https://www.us-cert.gov/ncas/alerts/aa20-073a
**Federal Workforce**

Chief Human Capital Officers Council

- Advises Chief Human Capital Officers, HR Directors and Heads of Agencies.
  - https://www.chcoc.gov/transmittals

Office of Personnel Management

- Information to Federal agencies and employees.
  - 202-606-1800